

IMPACT FOOD

Parent Ordering



IMPACT
FOOD
GROUP

Impact Food App

The ordering platform is supported by a company called Kanpla, one of our technology partners.

It is user friendly, easy to use and has been designed to be as simple as ordering something from Amazon.



Impact Food Group

How does it work?



How links work



Ease of accepting



Navigating the Impact Food Group app



Adding a balance



Placing orders



Ordering with allergies

You will receive a link from
Kanpla via email.
One child = One Link

Siblings can be linked together
when the parent uses the same
email address on each link

Links are generated from
information provided by the
school MIS (Management
Information System) data

Currently, only one link per
parent

Once the link is accepted it
cannot be used again

Links will automatically be sent
to the email address you have
given the school office

How links work

Accepting the Link sent to you:

Each child's link will need to be manually accepted

Check the Student name, Class, Year Group and School.
If correct, press Yes

Is this correct?



John Smith

Group:

Year 4

Location:

Impact Primary School

Yes

No

Creating your Username and Password

ParentTest@impact.com (Your email address)

Password: Somethingyouchoose

(make it something you will remember but that you have not used somewhere else)

Write your email

* E-mail

ParentTest@impact.com



Continue

Choose a password

* Password



X Must be at least 8 characters

☐ I accept [Terms of Use](#) and [Privacy Policy](#).

Continue

The App

Accept

Accept the link

Create

Create your account

Download

Download the App

Impact Food Group

Kanpla

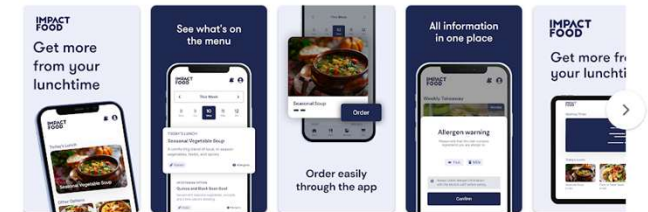
1K+
Downloads

PEGI 3

Install

Share

Add to wishlist



**IMPACT
FOOD**

Does your child have an allergy?

Allergens

Please select your food preferences, so we can inform you of potential allergies.

- | | |
|--------------------------------------|--|
| ☐ Gluten | ☐ Celery |
| ☐ Crustaceans | ☐ Egg |
| ☐ Fish | ☐ Lupine |
| ☐ Milk | ☐ Molluscs |
| ☐ Mustard | ☐ Nuts |
| ☐ Peanuts | ☐ Sesame |
| ☐ Soy | ☐ Sulphur dioxide and sulphites |

☐ I have other allergies not listed above

You will be required to upload medical evidence for any selected allergy

Confirm no allergens

Allergens must be declared before moving on to the meal ordering page

If the student does not have allergies, press 'Confirm no allergens'

If allergen is not listed, please type in the below box

☒ I have other allergies not listed above

Please specify

Filtering for Preferences

It is possible to filter meals to only show Vegan, Vegetarian or Halal (if offered), select the preference and continue.

Can be skipped or confirmed as no preference

What are your dietary preferences?

[Skip](#)

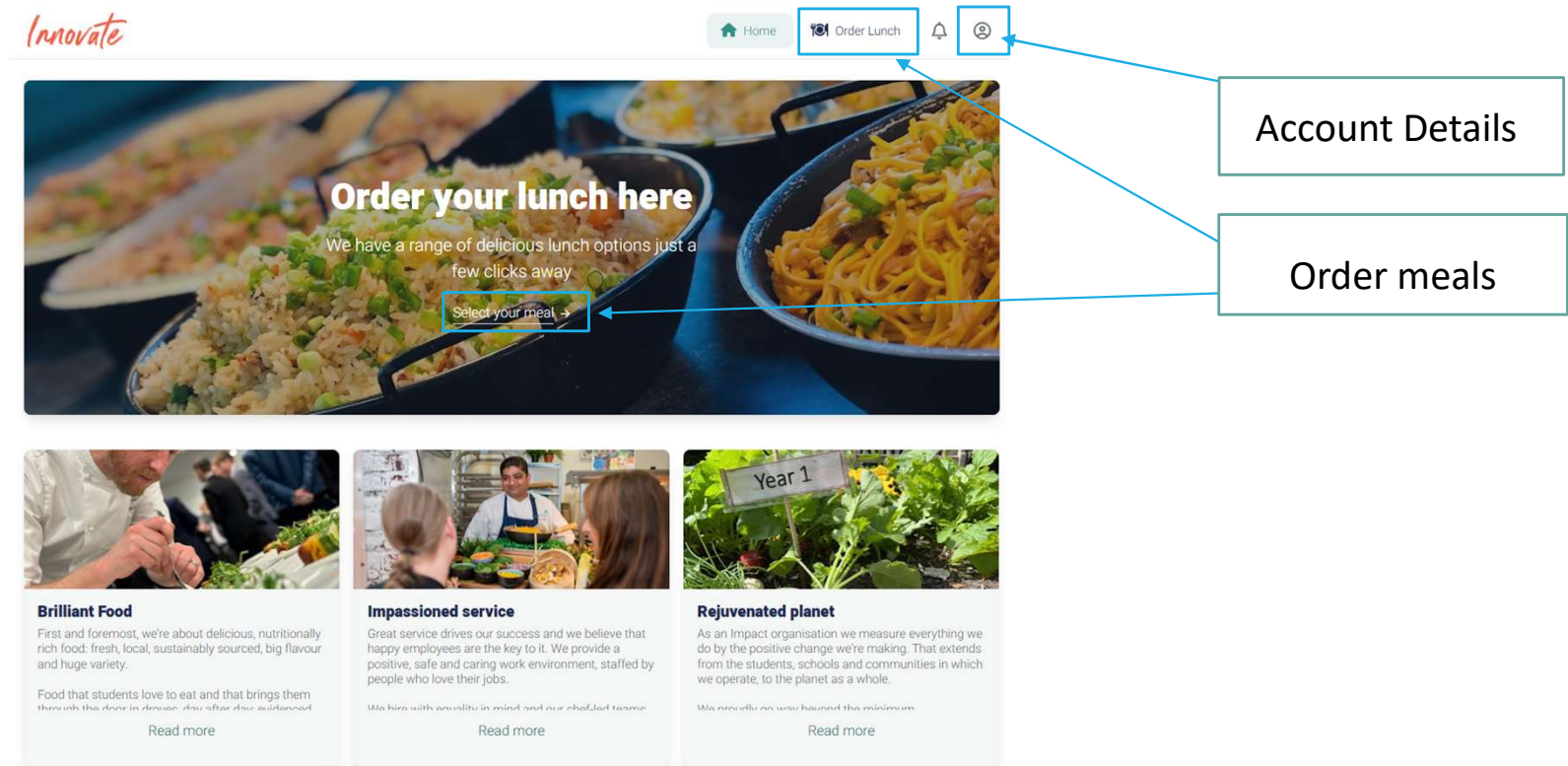
 Vegan

 Vegetarian

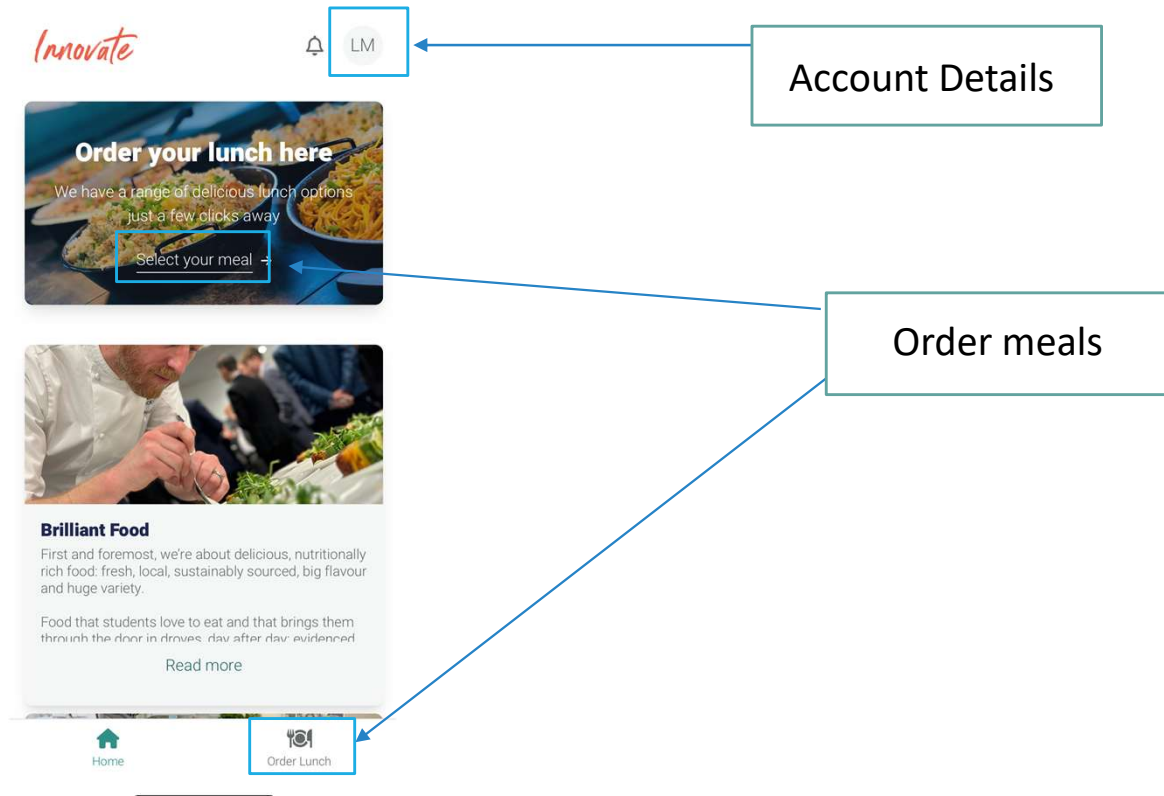
 Halal

[Confirm no preferences](#)

Welcome to the Homepage (Webpage)



Welcome to the Homepage (Mobile app)



Adding Balance

The screenshot shows a web application interface with a top navigation bar containing 'Home', 'Order Lunch', and a user profile icon. On the left, a sidebar lists user settings: 'ACTIVE USER' (Castledon Student, Castledon School), 'Access codes', 'Allergens', 'Medical document upload', 'Dietary preferences', and 'My QR Code'. Below this is the 'BALANCE' section showing '£0' and a '+ Fill up' button. At the bottom is the 'SETTINGS' section with 'Account history'. A modal titled 'Deposit money' is open, asking 'How much credit do you want to add?'. It features a text input for the amount (set to £20), a row of buttons for 5, 10, 20, 50, and 100, a 'Card' payment method selector, a checked checkbox for 'Save the card for later payments', and a green 'Deposit' button at the bottom. A blue arrow points from the '+ Fill up' button in the sidebar to the 'Deposit money' modal.

Home Order Lunch

ACTIVE USER

Castledon Student
Castledon School

Access codes

Allergens

Medical document upload

Dietary preferences

My QR Code

BALANCE

£0 + Fill up

SETTINGS

Account history

Deposit money

How much credit do you want to add?

*(£) Amount

£ 20

5 10 20 50 100

Card

☒ Save the card for later payments
This will allow you to set up automatic refill

Deposit

A balance, if applicable, must be on the account before selecting a meal

If multiple paid siblings, the balance will be split between them. Account will only show one total balance

Notification Preferences

Mail preferences

- ☒ Order confirmation
- ☒ Payment confirmation

Confirm

Parents will be notified of any meal cancellations or changes

Account History

 Orders

 Payments

 Export complete transaction history

Parents can view all placed orders under the 'Orders' section

Transaction history will provide all account history

Ordering a meal

Innovate

 Home

 Order Lunch



Order your lunch here

We have a range of delicious lunch options just a few clicks away

Select your meal →

Ordering a meal (Webpage)

The image displays three sample menus for a school lunch program, each with a light blue header and a light yellow body. The 'Mains' menu features two options: 'Chicken & Tomato Pasta Bake' and 'Cheesy Cauliflower Pasta Bake', both priced at £0. The 'Pasta Dishes' menu features 'Pasta with Cheese Sauce', also priced at £0. The 'Jacket Potatoes' menu features three options: 'Baked Potato with Baked Beans', 'Baked Potato with Cheese', and 'Baked Potato with Tuna Mayo', all priced at £0. The 'Filled Rolls' menu features two options: 'Chicken Roll' and 'Egg Mayonnaise Roll', both priced at £0. All items include allergen information icons. A 'No lunch' option is also available, indicated by a green checkmark icon.

Parents will have the option to select from a variety of meals offered daily

Menus alternate based on a three-week cycle

Ordering a meal

(Mobile App)

Innovate

balance: £0



LM

< Next week >

Weeks can be changed by pressing the left and right arrows. Dates will be visible at the top

Order until Sunday, 11:00 PM

Filter products

Choose your lunch here

You can order for individual days below or set up an automatic recurring order.

Recurring orders

Monday
No Lunch

Order

Tuesday
No Lunch

Order

Wednesday
No Lunch

Order

Weekly meal ordering deadline

Daily orders can be selected by pressing the 'Order' buttons

Selecting Desserts

Dessert
required, select up to 1

☒ Dessert
Oaty Apple Crumble & Custard
Oaty Apple Crumble & Custard
Milk Gluten Barley Wheat

☐ Dessert 2
Orange Jelly
Orange Jelly

Side dish
required, select up to 1

☒ Side dish
Sweetcorn
Sweetcorn

Confirm

After selecting a main meal, a dessert option box will appear asking the user to select one of two dessert options

Fruit is always available at the meal collection counter

Recurring Orders

Change recurring orders

Recurring orders set up below will be automatically processed, so there is no need to order each week. You can edit your order anytime.

- ☐ Every Monday
No order
- ☐ Every Tuesday
No order
- ☐ Every Wednesday
No order
- ☐ Every Thursday
No order
- ☐ Every Friday
No order

Save

For convenience, there is an option to select recurring orders weekly.

Please keep in mind the menu options change weekly based on a three-week cycle

Recurring order

Mains

Main Meal
£0

Vegetarian Main Meal
 Halal  Vegetarian
£0

Pasta Dishes

Pasta Dish
 Vegetarian
£0

Jacket Potatoes

Done

Ordering With Allergies

The screenshot displays the 'Innovate' app interface. On the left, the 'Allergens' section lists various food categories with icons: Gluten, Crustaceans, Fish, Milk (highlighted with a blue box and arrow), Mustard, Peanuts, Soy, Celery, Egg, Lupine, Molluscs, Nuts, Sesame, and Sulphur dioxide and sulphites. A checkbox for 'I have other allergies not listed above' is present, along with a 'Confirm 1 allergens' button. The main content area features a yellow banner stating 'Allergy document upload required' with a warning icon and a link to 'Upload documents' (also highlighted with a blue box and arrow). Below this is a large image of food with the text 'Order your lunch here' and 'We have a range of delicious lunch options just a few clicks away'. On the right, the 'Medical documents upload' section prompts the user to upload evidence for the listed allergies and an up-to-date photo of their child. It includes a 'Milk' allergen selection, a dashed box for dragging files, and buttons for 'Accepted proof guide' and 'Continue'.

Milk allergy declared

Documents are required to ensure appropriate meals are provided. Reviewed by the Safety Team

Placing an Allergen Appropriate Order

The screenshot displays a digital menu interface with three columns of food items. Each item is presented in a light blue card with a title, description, price (£2.53), and a list of allergens. A central area contains a '[No Title]' placeholder. At the bottom, a 'Filled Rolls' section lists additional options, and a 'No lunch' button is visible.

Column 1: Main Meals

- Chicken & Tomato Pasta Bake**
Chicken & Tomato Pasta Bake
Allergens: Milk, Mustard, Soy, Gluten, Wheat
£2.53
- Cheesy Cauliflower Pasta Bake**
Cheesy Cauliflower Pasta Bake
Allergens: Halal, Milk, Mustard, Soy, Vegetarian, Gluten, Wheat
£2.53
- AA Chicken & Tomato Pasta Bake**
AA Chicken & Tomato Pasta Bake
Allergen Aware: Soy
£2.53
- AA Cauliflower Pasta Bake**
AA Cauliflower Cheese Pasta Bake
Allergen Aware: Soy, Vegan, Vegetarian
£2.53

Column 2: Pasta with Cheese Sauce

- Pasta with Cheese Sauce**
Pasta with Cheese Sauce
Allergens: Milk, Mustard, Soy, Vegetarian, Gluten, Wheat
£2.53

Column 3: Baked Potatoes

- Baked Potato with Cheese**
Baked Potato with Cheese
Allergens: Milk, Vegetarian
£2.53
- AA Baked Potato with Baked Beans**
AA Baked Potato with Baked Beans
Allergen Aware: Vegan, Vegetarian
£2.53
- Baked Potato with Tuna Mayo**
Baked Potato with Tuna Mayo
Allergens: Egg, Fish
£2.53

Filled Rolls

- Chicken Roll**
Chicken Roll
Allergens: Sesame, Gluten, Wheat
£2.53
- Egg Mayonnaise Roll**
Soft white roll with egg mayonnaise filling
Allergens: Egg, Sesame, Gluten, Wheat
£2.53

Bottom Bar

- Button: No lunch

As a 'Milk' allergy was declared, all menu options containing 'Milk' are not available to this student. Alternative Allergen Aware meals are available to select

Need some help?

Contact IFG

Primary Support Team

primary@impactfood.co.uk

Telephone: 0204 542 7211

Monday – Friday, 8.30am – 5.30pm

OR

Contact Kanpla

Support chat function available on mobile and website—
technical issues, account assistance, general app enquiries

